

DECLINED BIDDER REGISTRATIONS

Bidder approval is at the sole discretion of the auction house.

We may decline registrations if the account history shows more than one late payment or at least one incomplete purchase transaction.

Our bidder approval system (BAS) is set to flag anyone with (or associated with) a person having an unpaid invoice(s) for further investigation through Auction Flex, Invaluable or LiveAuctioneers, regardless of the bidding platform used.

APPEAL PROCESS FOR DECLINED REGISTRATIONS

Rejected bidder may request an explanation of the declined registration and/or submit an appeal for reconsideration. (We have several customers who are permitted to bid with open disputes, due to extenuating circumstances and upon completion of our appeal process.)

Appeals must be emailed to info@jeffreysevans.com.

(If you call, fax, or contact us through the Auction Flex, Invaluable and/or LiveAuctioneers systems to provide appeal information, you will be instructed to resubmit via email.)

An appeal may be a simple statement to notify us that your account has been paid and the dispute resolved after your registration was rejected, or if the dispute cannot be resolved, a detailed explanation of the circumstances of the failed transaction is required.

Upon receipt of an appeal from a declined bidder we may request an explanation from the auction house involved.

The appeal and any supporting documentation will be reviewed by the Auction Director and the decision will be sent via email from info@jeffreysevans.com

Please allow two business days for the appeal review process to be completed.

Although our decision to overturn a declined registration may not be made in time for our current auction, it will allow you to participate in future auctions as long as no new open disputes, late payments or incomplete transactions are associated with the bidder account.

Jeffrey S. Evans & Associates, Inc.

www.jeffreysevans.com